Systemic Interview Questions Regarding Staff and Provider Training for In-Depth Practice Review

Date: _______________ CBC: _______________________________
Interviewee(s):___________________________________________________________
Interviewed by:__________________________________________________________

1. How effective is the CBC in providing and ensuring completion of adequate training for all staff who provide child welfare services?

2. How is the provision and completion of training tracked?

3. Describe how well training services address the skills and knowledge base staff need to perform their jobs, including topics and issues unique to particular geographical areas or caseloads.

4. How are the results of QA reviews used to enhance current training or to develop specialized training to address opportunities for improvement?