Northwest Region
Quality Assurance Review

Circuit 1
Child Protective Investigations
Quarterly Report
3rd Quarter 2011/2012
Circuit 1 Child Protective Investigations  
3rd Quarter 2011/2012

Region: Northwest

Circuit: 1

Date of Review: 3rd Quarter of Fiscal Year 2011-2012

Sample Period: 3rd quarter Investigations closed from January 4- January 25, 2012

1. Analysis of Investigative File Review Data

   A. Summary of Cases Reviewed

   A total of eleven investigations were reviewed in the third quarter. One case involved a removal. The most serious maltreatments on ten of the eleven cases involved neglect. Two cases were Verified for Substance misuse. One case had Not Substantiated findings for Substance misuse, and one had No Indicators. Two cases had No Indicators for Inadequate Supervision and one was Verified. The final three cases involved Family Violence Threatens Child. Two had findings of Not Substantiated and one had No Indicators. One case had findings of No Indicators of Physical Injury. Cases were open anywhere from 45-56 days. One case had no prior reports. Seven cases had five or less prior reports. Two cases had six- seven prior reports. One case had 27 prior reports. Only one case was open to services at the time of the report.

   B. Overall Performance in Achieving Safety

   Each standard is assigned a score of 9-Achieved, 7-Mostly Achieved, 5-Partially Achieved, 0-Not Achieved, or NA-Not Applicable. Scoring is based on the percentage of standards that are Achieved, Mostly Achieved, Partially Achieved, or Not Achieved. Not Applicable ratings are not considered in determining the overall level of compliance.

   Circuit 1 received a score of 89% for the 28 standards related to the Investigative Response Domain. There was one removal case selected from the random sample from the third quarter. Circuit 1 received a score of 91% for the standards related to the Emergency Response Domain.

   Circuit 1 received an overall score of 89% for the third quarter.
*Please note the scoring methodology has changed since the first and second quarter reviews. The total score reflected for each standard as well as the overall scores are calculated by adding the total score received divided by the total possible score.

Attachment 1 reflects the overall results for each standard as well as trends discussed in C through F in the remainder of this report.

C. Conducting thorough Assessments

The following standards consider whether assessments were completed throughout the investigative process to include the development of realistic safety plans when needed. **An overall score of 93% was received for Conducting thorough Assessments.**

<table>
<thead>
<tr>
<th>REVIEW STANDARD</th>
<th>Achieved (9)</th>
<th>Mostly Achieved (7)</th>
<th>Partially Achieved (5)</th>
<th>Not Achieved (0)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Background checks completed timely and used to assess risk</td>
<td>73%</td>
<td>18%</td>
<td>9%</td>
<td>-</td>
</tr>
<tr>
<td>7. Safety assessment process</td>
<td>73%</td>
<td>9%</td>
<td>9%</td>
<td>9%</td>
</tr>
<tr>
<td>9. Relevant collateral contacts</td>
<td>82%</td>
<td>18%</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>10. Obtaining pertinent information from collaterals</td>
<td>100%</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>12. CLS staffing held when warranted and a petition was filed when legally sufficient</td>
<td>100%</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>30. Upon removal, a determination regarding ICWA was made</td>
<td>100%</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>32. Upon removal, background checks and a home inspection were completed prior to placement.</td>
<td>-</td>
<td>-</td>
<td>100%</td>
<td>-</td>
</tr>
</tbody>
</table>

*some scores for Standards do not total 100% due to individual scores being plus or minus ½ %.

Areas of Excellence were noted in the following standards relating to Conducting thorough Assessments:
• Required background checks were completed timely and the information was appropriately used to assess immediate safety and short/long term risks to each child and the need for services. **92% of all applicable cases.**
• Relevant collateral contacts were completed during the course of the investigation. **96% of all applicable cases.**
• Pertinent information was obtained from the collateral contacts and was appropriately considered when assessing the overall safety of the child and/or need for services. **100% of all applicable cases.**
• The CPI presented the case to CLS for a staffing when warranted and when the investigation was legally sufficient, a petition was filed or a valid reason for not filing a petition was documented. **100% of one applicable case.**
• Upon removing the child from his/her home, the CPI made the appropriate inquiries to determine if the child was of American Indian or Native Alaskan descent so that the appropriate tribe could be contacted regarding the need for an alternative placement. **100% of one applicable case.**

Opportunities for Improvement were noted in the following standard relating to Conducting thorough Assessments:

• Upon removal, background checks and a home inspection were completed prior to placement. **56% of one applicable case.**

There was no documentation of a physical inspection of the home being completed prior to the child's placement. FSFN notes indicate the CPI visited the home prior to the placement, but no details of a home inspection were documented. All required background checks were completed prior to placement.

C. Observing and Interviewing Children, Parents, Others

The following standards consider whether thorough interviews with children and other participants were conducted and substantive observations were made of behaviors and interactions between the children and family members. **An overall score of 84% was received for Observing and Interviewing Children, Parents, and others.**
<table>
<thead>
<tr>
<th>REVIEW STANDARD</th>
<th>Achieved (9)</th>
<th>Mostly Achieved (7)</th>
<th>Partially Achieved (5)</th>
<th>Not Achieved (0)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Diligent attempts to see the victim were made at least daily if the victim was not seen within 24 hours</td>
<td>67%</td>
<td>-</td>
<td>-</td>
<td>33%</td>
</tr>
<tr>
<td>4. Interviews with children</td>
<td>50%</td>
<td>38%</td>
<td>-</td>
<td>13%</td>
</tr>
<tr>
<td>5. Interviews with parents &amp; caregivers</td>
<td>45%</td>
<td>45%</td>
<td>9%</td>
<td>-</td>
</tr>
<tr>
<td>6. Relevant observations and interactions of children</td>
<td>55%</td>
<td>18%</td>
<td>18%</td>
<td>9%</td>
</tr>
</tbody>
</table>

*some scores for Standards do not total 100% due to individual scores being plus or minus ½ %.

Opportunities for improvement were noted in the following standard relating to Observing and Interviewing Children, Parents, and others:

- Diligent attempts to see the child victim were made at least daily if the child victim was not seen immediately or within 24 hours of report receipt from the Florida Abuse Hotline. If the initial attempt to contact the child victim was unsuccessful, regular daily attempts were documented at varying locations and at varying times of day. 67% of three applicable cases. One of three cases received a rating of Not Achieved (0) for this standard. The report was received on 12/6/11 and there were no documented attempts to locate the child from 12/6/11 until 12/13/11 when an Accurint search was completed. The Supervisory Review of the initial Child Safety Assessment directed the CPI to contact the reporter if contact was not made within 4 days, but this was not completed. The CPI did not attempt contact with neighbors.

- An interview was conducted and addressed all maltreatments with the alleged child victim(s) and other child(ren) named in the report and/or residing in the home. 79% of eight applicable cases.

This standard consists of two subpart standards which determine the overall score. The first subpart considers interviews with victims, which scored 73%. The second subpart question considers interviews with other children on the report or residing in the home, which scored 50%.

One report did not document interviews with any of the victims or children. Two other reports addressed some but not all
maltreatments. The final report documented an interview with the child but the maltreatments were not addressed.

- Substantive observations and interactions of the children with family members were completed and documented during the course of the investigation. 79% of all applicable cases.

Several of the reports lacked documentation of interactions between the children and caregivers. Reports not rating a 9 had only general observations of physical appearance, such as “no marks or injuries” or the child was “cute”. Other reports did not contain any behavioral or developmental information regarding the child or children.

D. Determining Maltreatment Findings, Family Needs and Services

The following standards consider whether appropriate maltreatment findings were reached and needed services were provided to children and families to promote positive outcomes and improve child-well-being. **An overall score of 95% was received for Determining Maltreatment Findings, Family Needs, and Services.**

<table>
<thead>
<tr>
<th>REVIEW STANDARD</th>
<th>Achieved (9)</th>
<th>Mostly Achieved (7)</th>
<th>Partially Achieved (5)</th>
<th>Not Achieved (0)</th>
</tr>
</thead>
<tbody>
<tr>
<td>13. CPI worked with CPT to determine findings and service needs.</td>
<td>100%</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>18. Maltreatment findings supported by evidence</td>
<td>73%</td>
<td>27%</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>19. CPI completed an ESI to determine if family preservation services could prevent removal.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>20. Service needs were identified</td>
<td>100%</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>21. Referrals were made for identified services.</td>
<td>86%</td>
<td>-</td>
<td>-</td>
<td>14%</td>
</tr>
<tr>
<td>22. Service engagement.</td>
<td>83%</td>
<td>17%</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>29. Prior to removal, CPI made efforts to provide services to allow the child to remain in the home.</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

*some scores for Standards do not total 100% due to individual scores being plus or minus ½ %.
Areas of excellence were noted in the following standards relating to Determining Maltreatment Findings, Family Needs, and Services:

- The CPI worked in partnership with the Child Protection Team (CPT) to identify child maltreatment, current and long term concerns and child and family service needs. **100% of one applicable case.**
- All maltreatment findings were supported by the information gathered and appropriately documented in the investigative record. **94% of all applicable cases.**
- Based on the child/family needs, the immediate service and/or ongoing supervision needs were identified for the child, mother, father, other caregiver and/or caretaker responsible, if other than the mother or father. **100% of ten applicable cases.**
- If immediate services or ongoing supervision was needed, referrals for these services were completed for the child, mother, father and other caregiver or caretaker responsible (if other than the mother or father). **97% of six applicable cases.**

E. Planning for Safe Investigation Case Closure

The following standards consider whether information gathered during investigations was appropriately shared between and among all parties including supervisors, case managers, substitute caregivers, and service providers, and acted upon as necessary. **An overall score of 85% was received for Planning for Safe Investigation Case Closure.**

<table>
<thead>
<tr>
<th>REVIEW STANDARD</th>
<th>Achieved (9)</th>
<th>Mostly Achieved (7)</th>
<th>Partially Achieved (5)</th>
<th>Not Achieved (0)</th>
</tr>
</thead>
<tbody>
<tr>
<td>23. Communication between the CPI and CM</td>
<td>-</td>
<td>-</td>
<td>100%</td>
<td>-</td>
</tr>
<tr>
<td>24. Thorough investigation / ensuring child safety</td>
<td>36%</td>
<td>45%</td>
<td>18%</td>
<td>-</td>
</tr>
<tr>
<td>26. Appropriate supervisory guidance and direction</td>
<td>45%</td>
<td>45%</td>
<td>9%</td>
<td>-</td>
</tr>
<tr>
<td>27. Supervisory follow up</td>
<td>55%</td>
<td>9%</td>
<td>27%</td>
<td>9%</td>
</tr>
<tr>
<td>28. Notifying CM of case closure and findings.</td>
<td>100%</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>28.1 Plan for case closure was individualized and considered long-term</td>
<td>82%</td>
<td>9%</td>
<td>9%</td>
<td>-</td>
</tr>
</tbody>
</table>
### 35. CPI obtained medical information for the child upon removal and shared with the caregiver.

<table>
<thead>
<tr>
<th></th>
<th>Score</th>
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<tbody>
<tr>
<td></td>
<td>-</td>
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<td></td>
<td>-</td>
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<td></td>
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<tr>
<td></td>
<td>-</td>
</tr>
</tbody>
</table>

*some scores for Standards do not total 100% due to individual scores being plus or minus ½ %.

Areas of Excellence were noted in the following standards relating to Planning for Safe Investigation Case Closure:

- When the investigation was being closed, the case file documents the CPI or CPI Supervisor ensured the receiving case management agency was notified of the closure, and the transfer of responsibilities from CPI to case management was clearly communicated. **100% of three applicable cases.**
- The plan for closing the investigation case was thoughtful, individualized and matched to the child and family's present situation, preferences, and long-term view for child safety. **94% of all applicable cases.**

Opportunities for Improvement were noted in the following standard relating to Planning for Safe Investigation Case Closure:

- If there was an active services case when the investigative report was received, timely and appropriate communication and collaboration between the CPI and Case Manager occurred to assure mutual understanding of history and current events. **56% of one applicable case.**

The report was received on 12/6/11. The CPI did not become aware of FFN involvement until 12/13/11. The Case Manager was contacted on 12/14/11 and gave the CPI information on where the children attended daycare. The next documented contact with FFN did not occur until 1/19/2012, when information was given to the CPI regarding the mother's compliance with the case plan tasks. No attempts to contact FFN were made from 12/14/11 until 1/19/12.

- The investigation was thorough and appropriate steps were taken to ensure child safety. **82% of all applicable cases.**

There were various reasons seven of the cases did not fully achieve this standard. Some of the case work activities missing included: interviews with victims, some maltreatments not being addressed, observations and interactions were not notated, lack of
diligent attempts to see victims, and follow up on a three year old child found home alone.

- Follow through occurred on the supervisory guidance and direction provided, or there was documentation it was no longer necessary. 77% of all applicable cases.

Four cases had numerous supervisory directives that were not completed. Some examples of directives not completed were specific collateral contacts, completing a homestudy on a removal case, completing daily attempts, and seeing other children in the home which were not present at the initial visit. One case had some but not all directives completed.

3. Requests for Action

A Request for Action (RFA), either “administrative” or “child safety”, is generated when there is an unresolved concern related to child safety, permanency, or well-being. There were no RFAs generated during the third quarter file reviews.

4. Recommendations

Circuit 1 is encouraged to focus on the areas identified as opportunities for improvement.

Signed by:

Operations Review Specialist  
Date

Quality Assurance Manager  
04/12/12  
Date

Family and Community Services Program Manager  
4-13-12  
Date
<table>
<thead>
<tr>
<th>Question</th>
<th>9</th>
<th>9%</th>
<th>7</th>
<th>7%</th>
<th>5</th>
<th>5%</th>
<th>0</th>
<th>0%</th>
<th>NA</th>
<th># Cases</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Required background checks were performed</td>
<td>8</td>
<td>73%</td>
<td>2</td>
<td>18%</td>
<td>1</td>
<td>9%</td>
<td>0</td>
<td>0%</td>
<td>NA</td>
<td>11</td>
</tr>
<tr>
<td>2 Diligent attempts to see the child were made</td>
<td>2</td>
<td>67%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>33%</td>
<td>8</td>
<td>11</td>
</tr>
<tr>
<td>3 BLANK</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>-</td>
<td>11</td>
</tr>
<tr>
<td>4 An interview was conducted and required</td>
<td>4</td>
<td>50%</td>
<td>3</td>
<td>38%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>13%</td>
<td>3</td>
<td>11</td>
</tr>
<tr>
<td>4.1 Interviews with child victim(s)</td>
<td>3</td>
<td>43%</td>
<td>2</td>
<td>29%</td>
<td>1</td>
<td>14%</td>
<td>1</td>
<td>14%</td>
<td>4</td>
<td>11</td>
</tr>
<tr>
<td>4.2 Interviews with “other” child(ren)</td>
<td>1</td>
<td>50%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>50%</td>
<td>9</td>
<td>11</td>
</tr>
<tr>
<td>4.3 The CPI made appropriate attempts</td>
<td>7</td>
<td>88%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>13%</td>
<td>3</td>
<td>11</td>
</tr>
<tr>
<td>5 Interviews that addressed all maltreatments</td>
<td>5</td>
<td>45%</td>
<td>5</td>
<td>45%</td>
<td>1</td>
<td>9%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>5.1 Interview with mother;</td>
<td>9</td>
<td>82%</td>
<td>2</td>
<td>18%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>5.2 Interview with father</td>
<td>2</td>
<td>50%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>25%</td>
<td>1</td>
<td>25%</td>
<td>7</td>
<td>11</td>
</tr>
<tr>
<td>5.3 Interview with alleged perpetrator</td>
<td>2</td>
<td>67%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>33%</td>
<td>0</td>
<td>0%</td>
<td>8</td>
<td>11</td>
</tr>
<tr>
<td>5.4 Interviews with other adult household members</td>
<td>1</td>
<td>20%</td>
<td>2</td>
<td>40%</td>
<td>1</td>
<td>20%</td>
<td>1</td>
<td>20%</td>
<td>6</td>
<td>11</td>
</tr>
<tr>
<td>5.5 The CPI made appropriate attention</td>
<td>9</td>
<td>82%</td>
<td>0</td>
<td>0%</td>
<td>2</td>
<td>18%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>6 Substantive observations and interviews</td>
<td>6</td>
<td>55%</td>
<td>2</td>
<td>18%</td>
<td>2</td>
<td>18%</td>
<td>1</td>
<td>9%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>7 The safety assessment process was completed</td>
<td>8</td>
<td>73%</td>
<td>1</td>
<td>9%</td>
<td>1</td>
<td>9%</td>
<td>1</td>
<td>9%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>7.1 The initial safety assessment was completed</td>
<td>10</td>
<td>91%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>9%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>7.2 The updated safety assessment was completed</td>
<td>7</td>
<td>64%</td>
<td>2</td>
<td>18%</td>
<td>1</td>
<td>9%</td>
<td>1</td>
<td>9%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>7.3 The safety plan, when needed, was documented</td>
<td>2</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>9</td>
<td>11</td>
</tr>
<tr>
<td>7.4 The safety plan was documented</td>
<td>2</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>9</td>
<td>11</td>
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<tr>
<td>8 BLANK</td>
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<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>-</td>
<td>11</td>
</tr>
<tr>
<td>9 Relevant collateral contacts were obtained</td>
<td>9</td>
<td>82%</td>
<td>2</td>
<td>18%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>10 Pertinent information was obtained</td>
<td>11</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>11 BLANK</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>0</td>
<td>-</td>
<td>-</td>
<td>11</td>
</tr>
<tr>
<td>12 The CPI presented the case to CLS</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>11</td>
</tr>
<tr>
<td>12.1 A Children’s Legal Services staff</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>12.2 A dependency petition was filed</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>13 The CPI worked in partnership with adult household members</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>13.1 A referral was made to the CPI</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>10</td>
<td>11</td>
</tr>
<tr>
<td>13.2 The CPI appropriately considered</td>
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<tr>
<td>17 When the information and evidence were obtained</td>
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<td>18 All maltreatment findings were made</td>
<td>8</td>
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<td>19 If at any point during the investigation</td>
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<tr>
<td>20 Based on the child/family needs the CPI was consulted</td>
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<tr>
<td>20.1 Child (Not restricted to focus on one child)</td>
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<tr>
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<tr>
<td>20.3 Father</td>
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<td>100%</td>
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<td>0%</td>
<td>0</td>
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<tr>
<td>20.4 Other Caregiver or Caretaker Related</td>
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<td>22 If documentation reflects the nature of the event</td>
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<td>23 If there was an active services case</td>
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<tr>
<td>24 The investigation was thorough</td>
<td>4</td>
<td>36%</td>
<td>5</td>
<td>45%</td>
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<td>26 Appropriate supervisory guidance</td>
<td>5</td>
<td>45%</td>
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<td>26.1 Initial supervisory guidance</td>
<td>7</td>
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<tr>
<td>27 Follow through occurred on the investigation</td>
<td>6</td>
<td>55%</td>
<td>1</td>
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<tr>
<td>27.1 The CPI followed through on the investigation</td>
<td>7</td>
<td>64%</td>
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<td>3</td>
<td>27%</td>
<td>1</td>
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<tr>
<td>27.2 The CPI supervisor ensured CPI followed through on the investigation</td>
<td>7</td>
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<td>3</td>
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<td>1</td>
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<tr>
<td>27.3 The CPI supervisor ensured the CPI followed through on the investigation</td>
<td>3</td>
<td>60%</td>
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<tr>
<td>27.4 The CPI Supervisor ensured the CPI followed through on the investigation</td>
<td>2</td>
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<td>1</td>
<td>33%</td>
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<tr>
<td>28 When the investigation was begun</td>
<td>3</td>
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</tr>
<tr>
<td>28.1 The plan for closing the investigation</td>
<td>9</td>
<td>82%</td>
<td>1</td>
<td>9%</td>
<td>1</td>
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<td>0</td>
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<tr>
<td>29 Prior to the removal, the CPI made</td>
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<tr>
<td>30 Upon removing the child from home</td>
<td>1</td>
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<td>0</td>
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<td>0%</td>
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<tr>
<td>31 Once the decision was made to remove the child</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
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<td>0%</td>
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<tr>
<td>32 When the CPI placed the child in shelter</td>
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<td>0</td>
<td>0%</td>
<td>1</td>
<td>100%</td>
<td>0</td>
<td>0%</td>
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<td>11</td>
</tr>
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<td>32.1 The required background check</td>
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<td>0%</td>
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<td>0%</td>
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<tr>
<td>32.2 A physical inspection of the home</td>
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<td>0%</td>
<td>0</td>
<td>0%</td>
<td>0</td>
<td>0%</td>
<td>1</td>
<td>100%</td>
<td>10</td>
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<tr>
<td>32.3 An evaluation of the prospective home</td>
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<td>0%</td>
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<tr>
<td>34 If the child was removed and placed</td>
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<tr>
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<tr>
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<tr>
<td>35 The CPI obtained medical information</td>
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<tr>
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<tr>
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Overall % achieved with subparts: 2590, 2979, 86.9%

Overall % achieved without subparts: 1485, 1674, 88.7%
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### Conducted Thorough Assessment
Was a thorough assessment completed throughout the investigative process to include the development of a realistic safety plan when needed?

### Observed and Interviewed Children, Parents, Others
Were informative interviews with children and other participants conducted and substantive observations made of behaviors and interactions between the child victim(s) and family members?

### Determined Maltreatment Findings, Family Needs and Services
Were appropriate maltreatment findings reached and needed services provided to the alleged child victim(s) and family to promote positive outcomes and improve child-well-being?

### Planned for Safe Investigation Case Closure
Was information gathered during the investigation appropriately shared between and among all parties including the supervisor, case manager, substitute caregivers, etc., and acted upon as necessary?