Types of Child Welfare Intakes

- Community Referral: Family with Support Needs
- Hotline: “Parent Needs Assistance”
- Child Protective Investigation (CPI) Action
  - Not Applicable
  - CPI determines that child is safe at home and family does not need ongoing supervision; may benefit from Family Support

Child Status determines CBC Response

- Family Support
  - Community-based preventive activities designed to alleviate stress and promote parental competencies and behaviors that will increase the ability of families to nurture their children successfully, enable families to use other resources and opportunities available in the community, and create supportive networks to enhance childrearing abilities of parents.

- Protective Actions
  - Child In-home (Judicial or Non-Judicial) or Child Out of Home
    - When it has been determined that a child is not safe at home, Section 471(a)(15)(B)(i) of the Social Security Act requires a State to make reasonable efforts to prevent a child’s removal from home by providing appropriate protective actions and services to improve family protective capacities. Reasonable efforts requirements include:
      - Identifying dangers to the child and the family problems precipitating those dangers;
      - Selecting services specifically relevant to the family's problems and needs;
      - Diligently arranging services;
      - Providing appropriate services on a timely basis.
    - Reasonable efforts to prevent removal include a case plan that complies with Section 39.601 42 USC § 675(1) and 42 USC § 675(5)(b).

Effective July 1, 2012

- CBC Lead Agencies will be responsible for capturing minimum information about services provided on all Family Support cases using new FSFN functionality. Counts of children receiving “Family Support” will be available within FSFN after July 1, 2012.

Effective July 1, 2013

- Reasonable efforts and results must be fully documented in FSFN. All judicial cases will use the assessment and case plan provided in FSFN. Non-judicial cases may continue to use locally developed assessments and case plan formats until the FSFN tools are updated to support this population.

Over the next FY, the Department, in partnership with the CBC and provider community will develop system tools within FSFN that will support common business processes for all children and families served. This will also allow time for each CBC to transition from ancillary systems to FSFN by July 1, 2013.