General Questions

How does a child become eligible for this plan?
A child must be dependent and have an open case in HomeSafenet and be determine Medicaid eligible

How does a child get enrolled in this plan?
A child is automatically enrolled in this plan monthly if they are in HomeSafenet and Medicaid eligible

How does a dependent child become Medicaid eligible?
The PI or CBC may be responsible for applying for Medicaid for a child in foster care. If a child is placed with a relative or non relative, the caregiver must apply for Medicaid

We are receiving the children’s CWPMHP cards at the CBC. Where do they go?
The cards are sent to the address listed on the Medicaid eligibility file. If the CBC office is listed as the child’s address, the cards and enrollee handbook will be mailed there.

Does psychological testing require prior authorization?
Yes, the psychological testing process and guidelines, including the form are found at www.magellanhealth.com. Once the form is complete it must be faxed to Magellan at 443-896-1550

Is a child placed in a BHOS or SIPP program eligible for the CWPMHP?
No, the child must be dis-enrolled upon admission and reenrolled upon discharge by the BHOS or SIPP facility staff who are providing services to the child

If a child is in need of a placement in STFC or STGC who is responsible?
The CBC is responsible for placement; Magellan authorizes the service to ensure provider payment.
Comprehensive Behavioral Health Assessments

What happens if a CBHA is started then a child returns home?
The assessment is billed to the entity who is the payor when the CBHA is completed.

What diagnosis should be used for a CBHA when a child is new to the system and does not have a “verified” diagnosis upon completion of the CBHA?
The assessor may use diagnosis V71.09.

If a child is enrolled in the plan but also has an outside insurer, will the child get their CBHA paid for?
Medicaid is always the payer of last resort. If the child has other insurance, this should be billed first.

Targeted Case Management

How do we get authorization for an “initial” 30 days of targeted case management?
Customer Service Associates should be advised that this is a request for an initial 20 hours (80 units) of TCM during the first 30 days. This service does not require clinical information but will required clinical information for ongoing authorization for Targeted Case Management after the first 30 days of service.

**This is a service which should be utilized when a new child enters the dependency system and has complex mental health issues requiring coordination.

Can a child receive Targeted Case Management services while in STFC?
Yes, The rules for concurrent services are the same as delineated in the Medicaid Handbook. TCM can be concurrently authorized with STFC.
Therapeutic Behavioral Onsite Services (TBOS)

Can TBOS be authorized for a child in STFC?
Yes, but the TBOS must be delivered at school and not in the foster home.

Specialized Therapeutic Foster Care

Is the Multidisciplinary Team process still required?
Yes, although its membership and role may be different. MDTs make recommendations within the milieu of the plan and must still meet medical necessity and be authorized by Magellan.

Is Appendix E still required?
Appendix E is required if the child is not enrolled in the CWPMHP and will be placed in STFC. The signatures of SAMH and ACHA are still required for those children not in the CWPMHP, but Medicaid eligible. The provider will bill fee for service for these children.

Therapeutic Group Care

Who schedules and pays for suitability assessments?
Once First Health is provided the appropriate documents as outline in CFOP 155-10 they schedule a Qualified Evaluator (QE) in the geographic area in which the child is located. The CBC is responsible for ensuring the child is present for the scheduled appointment. The QE bills First Health.

Is Appendix L still required?
The Appendix is required if the child is not enrolled in the CWPMHP and will be placed in STGC. The signatures of SAMH and ACHA are still required for those children not in the CWPMHP, but Medicaid eligible. The provider will bill fee for service for these children.
Provider Questions

I want to be a provider in the Child Welfare Mental Health Plan. Agencies or persons interested in being a provider should contact Magellan directly at 1-800-788-4005.

A provider has not signed up with Magellan. They were contacted in the beginning but no one ever followed up with them. What do they need to do to become a provider? Agencies or person interested in being a provider should contact Magellan directly at 1-800-788-4005.

What are the reimbursement rates for providers? Reimbursement rates are based on the current Florida Medicaid Behavioral Health Handbook reimbursement rates for community mental health services for children.

Source: Florida Coalition For Children