FSFN, Child Eligibility and SACWIS Compliance

Maximizing Resources While Ensuring Federal Compliance
What is SACWIS?
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- **Statewide Automated Child Welfare Information System**

“A SACWIS/TACWIS is a comprehensive, automated case management tool that supports child welfare practice. A SACWIS/TACWIS is intended to hold a state’s official case record, which includes a complete, current, accurate, and unified case management history on all children and families served by the state’s or tribe’s title IV-B and title IV-E entities.”

- Administration for Children And Families/Children’s Bureau
SACWIS Review

- **Purpose:**
  - Evaluate the system’s conformity to federal requirements
  - Identify any system deficiencies
  - Determine needed improvement or corrective action plans
  - Provide technical assistance

- **When:**
  - Onsite weeklong review after the system is in operational status
  - In-depth look at system’s functionality

- **Assess:**
  - Functionality Requirements
  - Support of state child welfare business practices
  - Usage by all identified system users

- **In Preparation:**
  - User guides
  - Training material
  - Screen shots
  - SACWIS Assessment Review Guide (SARGe)
What is SACWIS Compliance?
SACWIS Compliance

- SACWIS Assessment Review Report (SARR)
  - Detailed Report providing all review findings
  - Lists each functional requirement (mandatory federal and state-selected optional) with an associated finding and a conformance indicator:
    - Y - Conforming
    - C - Conditionally Conforming
    - N - Nonconforming
SACWIS Compliance

- Review considered final
  - when state modifies the system or
  - creates an acceptable corrective action plan describing approach to bring system into compliance with federal requirements

- Progress in executing action plan is monitored
  - Through the Advanced Planning Document (APD) Updates.
FSFN SACWIS Review Findings (2010)

- 88 SACWIS Requirements:
  - Intake
  - Investigations
  - Assessment
  - Case Management
  - Case Services
  - Planning
  - Eligibility
  - Financial
  - Interfaces
FSFN SACWIS Review Findings (2010)

Findings on 88 SACWIS requirements

- 47 (53.4%) were identified to conform
- 41 (46.6%) that were not conforming
  - 29 (33%) were conditionally conforming
  - 12 (13.6%) Non-conforming.

- Updated SACWIS Assessment Review Report (SARR)
  - Submitted to the Administration for Children and Families (ACF) in January, 2013
  - Includes action plan to address outstanding 41 requirements.
    - 12 requirements have been addressed
    - 29 will be addressed through the Child Protection Transformation Project
Outstanding Requirements

- Grouped into the following 5 categories to allow for a focused work effort over the course of the year. This grouping will allow for a focused design, development and implementation effort.
  - **Ancillary Systems** – Improve ability to manage placement and provider services, information to establish a full child welfare record in FSFN, and eliminate usage of other systems.
  - **Automated Eligibility Determination** – Complete automated eligibility determination processes to eliminate potential for human error in data entry for improved fiscal oversight.
  - **Provider Service and Financial Management** – Increase tracking and management capabilities of the system to streamline service and financial processes.
  - **Elimination of Duplicate Data Entry** – Enhance data entry functions to eliminate multiple points for data entry to increase efficiency for Hotline, Investigators and Service Providers.
  - **Interfaces to Other Agency Systems** – Ensure capture of data required for federal reporting, such as Department of Juvenile Justice and the FLORIDA system.
What is Our Plan?

- Three Releases
- Quarterly Builds
Case Book and Person Book
At a glance views of Case and Person Information.

- **CASE BOOK**—case information at your fingertips.
- **PERSON BOOK**—Person information across the entire system, including intakes, investigations, and placements.
Case Notes
Upload images and document directly to the Notes page.

Meetings & Staffings
Document Meetings and Staffings only on the Meetings page rather than on Case Notes page.
Release 1

- **SAMH/FIS Feedback Loop**
- When FIS workers document a note, they can indicate level of progress the family is making. If the family is identified as not making progress, FSFN automatically sends an email to the primary worker.
Release 1

- **File Cabinet Search**
  - Search screen allows you to search for images documents that have been uploaded and associated with a case.

- **My Tasks Calendar**
  - At go-live Ticklers become Tasks. Upon log in, Tasks and Approvals for all of a worker’s profiles display in an open expando.
Release 2
Release 2 - Highlights

- Update Common Functionality to Support new R2 functionality
- Present Danger Assessment
- Safety Plan
- Supervisor Consultation
- Family Functioning Assessment - Investigation
- Family Functioning Assessment – Ongoing
- Legal Documentation
- Progress Update
Release 3

- ACA Interface
  - Florida Medicaid Eligibility System Project
    - New self-service portal with ACA eligibility rules residing within the current legacy eligibility system.
    - Will provide a single, streamlined application for public assistance benefits.

- The SACWIS/ Legacy Eligibility system interface will be enhanced by:
  - Provide additional defaults based on existing data.
  - New query process into the SACWIS system to allow the legacy eligibility system to check if an applicant is a young adult that aged out of foster care.
Release 3

- Extended Foster Care/Independent Living Program support:
  - C. Detert Common Sense and Compassion Independent Living Act; SB 1036.

- The Age 18-23 tab contain the following changes effective 01/01/2014:
  - Disable insert button on the RTI/Transition Support Services group box
  - Renewals for young adults receiving RTI (old program) as of 12/31/2013 will be permitted until 12/31/2018.
  - Transitional Support Services will terminate as of 3/31/2014
  - The Appeals group box will require confirmation that the young adult was provided with written documentation explaining the program eligibility decision and information regarding the appeals process
  - A new tab entitled 18+ Case Plan/Judicial Review containing case planning functionality for young adults 18+ who are in EFC.
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- EFC/PESS/Aftercare Services program eligibility determination/renewal/reinstatement
Release 3

- **Reimbursement Module**
  
  The changes to the Reimbursement module in FSFN benefit fiscal users. More specifically, the changes contained within this functional specification provide increased flexibility for adding new Reporting Categories to support tracking of all services in FSFN, including a more effective way to split a payment for a service among several funding sources (Other Cost Accumulator (OCA)).
Release 3

- Master Trust Accounts Module:
  - Allow for multiple General Accounts and remove Region/Zone
  - Change the cost of care calculation
  - New tab to track child's property purchased using Trust Account funds
  - New template for tracking child's property during the transfer of a child in and out of placements
  - Modify Detail type values to use values from new Trust Account Options page
  - Allow a single deposit to be allocated across multiple months.
  - New page that supports the need for authorized Central Office Fiscal Staff to manage the values for Maximum Balance and Detail types of withdrawals and deposits
  - Modify page to provide the ability to attach scanned documents from Trust Account page
Release 3

Payments and Financial Batches

- Enhancements to reduce the amount of time required to create and modify payments in FSFN.
- Changes needed to reduce the steps and amount of time required to modify the underlying Placements and Services that resulted in a payment being needed.
- Changes to reduce the amount of time spent waiting for batch processes to run before being able to receive the Check Write file containing the payments.
Release 3

- Service Authorization
  - Provides a way for a Case Manager to request a service from a Case Plan Worksheet Outcomes task that gets reviewed and authorized by a Utilization Management (UM) or fiscal worker before a Service or Payment Request is created.
Release 3

- AHCA Data Exchange
- Stuck Medicaid Process
Automated Eligibility Determination

- **#21** Determine title IV-E eligibility
- **#25** Record authorization decisions
- **#83** Title IV-A (TANF): Describe how the interface with the title IV-A system is used to:
  a) Capture and exchange relevant information;
  b) Identify potential resources for the IV-E child; and
  c) Avoid duplicate payments under the title IV-E and title IV-A programs

- **#85** Title XIX (Medicaid). Describe how the interface is used to establish title XIX eligibility?
- **#24** Verify eligibility for other programs

Title IV-E and TANF Eligibility enhancements to support system support for eligibility determinations.

Enhance eligibility interface between FSFN and FLORIDA system
#87 Does the automated system provide additional interfaces with automated systems within the State?

Interface with Department of Juvenile Justice