



State of Florida
Department of Children and Families

Charlie Crist
Governor

Robert A. Butterworth
Secretary

DATE: May 29, 2008

TO: Regional Directors

THROUGH: George Sheldon, Assistant Secretary for Operations
David Fairbanks, Assistant Secretary for Programs

FROM: Patricia Badland, Director of Office of Family Safety

SUBJECT: Supervisor Satisfaction Surveys

John S. [unclear] for George Sheldon

PURPOSE: The purpose of this memo is to request that supervisors complete brief satisfaction surveys that assess the extent to which they are satisfied with the job performance of new employees. This feedback is critical to evaluate the pre-service classroom training of child welfare staff.

BACKGROUND: Florida International University, charged with child welfare certification curriculum development, has developed Supervisor Satisfaction Surveys for the three pre-service curriculum areas: protective investigations; services; and legal. Responses are part of an effort to evaluate and revise the pre-service curriculum. Survey responses will remain confidential. No individual participating in the survey will be publicly identified.

REQUIRED ACTION: Please share this information with your CBC agencies and Sheriff Offices and request that they distribute to current supervisors engaged in child welfare service provision. Supervisors should complete one survey for each new employee who has been employed at least one month, but no longer than one year. Internet links to Supervisor Satisfaction Surveys are located at:

Legal Services Supervisor Satisfaction Survey:
<http://www.zoomerang.com/survey.zgi?p=WEB226YA3GCSGC>

Protective Investigations Supervisor Satisfaction Survey:
<http://www.zoomerang.com/survey.zgi?p=WEB226XD26T33D>

Services Supervisor Satisfaction Survey:
<http://www.zoomerang.com/survey.zgi?p=WEB226YA4VCTBT>

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Mission: Protect the Vulnerable, Promote Strong and Economically Self-Sufficient Families, and Advance Personal and Family Recovery and Resiliency

Supervisor Satisfaction Surveys

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CONTACT INFORMATION: For any questions, please contact Taffy Compain, Office of Family Safety, at (850) 921-2765 or Taffy_B_Compain@dcf.state.fl.us.

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