



The Florida Safe Families Network (FSFN) How Do I Guide helps you understand the steps to complete your work in the FSFN system. It is a desk reference companion to the User Guide that includes additional details. Visit the DCF FSFN website (<http://fsfn.dcf.state.fl.us>) for the User Guide and additional resources.

How Do I...

Create/Access Independent Living	2
Insert a Referral Date	2
Document Life Skills Assessments	3
Document Academic and Life Skills Progress	4
Document FCAT Data.....	4
Insert a Normalcy Plan Date	5
Create a Subsidized Independent Living Evaluation	5
Document Subsidized Independent Living Participation	6
Document Extended Foster Care Program Eligibility (EFC).....	7
Document Postsecondary Education Services and Support (PESS)	9
Document Road to Independence/Transitional Support Services.....	12
Document Aftercare Support Services	13
Document in the Appeal Group Box	13
Upload Image (file) to the IL page.....	14
View an Attached Image (file) from the IL page	15
Create an Independent Living Referral Form	15



Create/Access Independent Living		
How Do I...?	Selections	Tips & Guidelines
Create Independent Living page	<ul style="list-style-type: none"> From the Desktop menu click Create > Case Work > Independent Living. Select the Case. Select the Case Participant. Click Create. 	<p><i>Independent Living provides a historical record of academic and life skills progress (including Florida Comprehensive Assessment Test (FCAT) information), Normalcy Plans and Subsidized Independent Living (SIL) evaluations, and participation for children in Foster Care between the ages of 13 and 17.</i></p> <p><i>Independent Living also provides a historical record of Extended Foster Care (EFC) and Postsecondary Education Services and Support (PESS), Road-to-Independence (RTI) and Transitional/Aftercare Support Services provision, and Appeal information for youth between the ages of 18 and 23 who are eligible to receive Independent Living services.</i></p>
Access an Independent Living page	<ul style="list-style-type: none"> From the Desktop, expand the appropriate Case folder. Click the Independent Living icon. Click the appropriate Independent Living hyperlink. 	<p><i>Note: There can only be one Independent Living page for a case participant.</i></p>

Insert a Referral Date		
How Do I...?	Selections	Tips & Guidelines
Insert a Referral Date	<ul style="list-style-type: none"> On the Academic and Life Skills Progress tab, in the Date of Independent Living Referral group box, click Insert. In the Date field, enter a date. From the Type drop down, select Initial or Updated. 	<p><i>The Date of Independent Living Referral group box documents the dates the youth was referred to the Independent Living Program.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history. Use the inside scroll bar to display all information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>



Document Life Skills Assessments

How Do I...?	Selections	Tips & Guidelines
<p>Document Life Skills Assessment</p>	<ul style="list-style-type: none"> • On the Academic and Life Skills Progress tab, in the Life Skills Assessments group box, click Insert or Edit hyperlink for an existing assessment. • From the Life Skills Assessment pop-up page, in the Assessment Completed Date field, enter the date. • From the Age Assessment Completed drop down, select Age. • In the Life Skills group box, select all the appropriate check boxes. • Use the scroll bar on the right to see all skills available for selection. • In the Description field for each selected skill, enter a description if appropriate. • If Other is selected, the Description field is required. • From the Type drop down, select Need or Strength for each selected skill. • In the Result text field, enter the appropriate information. • Click Save. • Click Close. • Verify the data on Academic and Life Skills Progress tab. Expand the Skill/Type to display all skills. 	<p><i>Life Skills Assessments</i> allows users to document when an individual life skill was assessed and identifies it as a type (strength or need); the user can insert a row for each life skill assessed.</p> <p><i>The Life Skills Assessment pop-up</i> allows the user to document a complete assessment on one page. The assessment date and approximate age of the case participant is entered once. The user then selects each life skill that was assessed, and from the Type drop down, selects either Need or Strength for each one. The user has the option to enter text in the Description text box, except for Other. The system requires text to be entered if Other is selected.</p> <p><i>Participant must be 18 years of age or older (Date of Birth) for the values 18, 18.5, 19, 19.5, 20, 20.5, 21, and 21.5 to display in the drop down.</i></p> <p><i>Note: The Life Skills Assessment pop-up can be accessed from the Life Skills Assessments group box by clicking the Insert button to create a new assessment, or by clicking the Edit hyperlink to access an existing assessment. An existing assessment can be deleted by clicking the Delete hyperlink, selecting "Yes" on the validation message displayed, and then clicking Save.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>



Document Academic and Life Skills Progress		
How Do I...?	Selections	Tips & Guidelines
Document Academic and Life Skills Progress	<ul style="list-style-type: none"> On the Academic and Life Skills Progress tab, in the Academic and Life Skills Progress group box, click Insert. In the Date field, enter date. Select from the Type drop down. Select from the Education Level drop down. Select from the Attendance drop down. Select from the Performance/Progress drop down. Select from the Enrolled in college prep course drop down. Select from the Status drop down. 	<p><i>In the Academic and Life Skills Progress group box, the user can document the date the youth/young adult's academic progress was assessed, to include information regarding educational level, attendance, and status.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This documents the continuing progress for the participant and maintains a history.</i></p> <p><i>Use the inside scroll bar to display information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>

Document FCAT Data		
How Do I...?	Selections	Tips & Guidelines
Document FCAT Data	<ul style="list-style-type: none"> On the Academic and Life Skills Progress tab, in the FCAT group box, click Insert. In the Date Taken/Waiver Granted field, enter date. Select from the FCAT Reading, Math, Science, Writing drop down. Select from the Remediation Received drop down. 	<p><i>Finally, the FCAT group box allows the user to document the date the youth/young adult took the FCAT, whether he/she passed, failed, or received a waiver for each component of the test, and whether or not the youth received remediation.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to display information. The Delete hyperlink will remove the row.</i></p>



Insert a Normalcy Plan Date		
How Do I...?	Selections	Tips & Guidelines
Insert a Normalcy Plan Date	<ul style="list-style-type: none"> On the Age 13-17 tab, in the Normalcy Plan Date group box, click Insert. In the Date field, enter a date. From the Type drop down, select Initial or Updated. 	<p><i>The Normalcy Plan Date group box documents the creation of initial and updated plans for normalcy for youth in Foster Care ages 13 through 17.</i></p> <p><i>The dates recorded in this group box assist in tracking compliance with the requirement to update the youth's Normalcy Plan every ninety days.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history. Use the inside scroll bar to display all information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>

Create a Subsidized Independent Living Evaluation		
How Do I...?	Selections	Tips & Guidelines
Create a Subsidized Independent Living Evaluation	<ul style="list-style-type: none"> On the Age 13-17 tab, in the Subsidized Independent Living Evaluation group box, click Insert. In the Date of Evaluation field, enter a date. From the Type drop down, select Initial or Updated. From the Outcome drop down, select Approved-Need Follow-up Before Placement (Pre-placement plan required), Approved – Ready for Placement (Post- placement plan required), Not Approved – Need Follow-up Before Placement (Pre-approval plan required), or Not Approved – Youth Declined Services (No plan required) In the Date of Plan field, enter a date. 	<p><i>The Subsidized Independent Living Evaluation group box documents each date the youth was evaluated/re-evaluated for eligibility in the Subsidized Independent Living (SIL) program, what the outcome of the evaluation was, and, if required, the date the corresponding plan was created.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to display information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>



Document Subsidized Independent Living Participation

How Do I...?	Selections	Tips & Guidelines
<p>Document Subsidized Independent Living Participation</p>	<ul style="list-style-type: none"> • On the Age 13-17 tab, in the Subsidized Independent Living Participation group box, click Insert. • In the Date Enrolled field, enter a date. • From the End Date field, enter a date 	<p><i>The Subsidized Independent Living (SIL) Participation group box is utilized to document the date(s) the youth was enrolled in Subsidized Independent Living services and the date(s) the youth's participation in Subsidized Independent Living services ended.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to view all information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>



Document Extended Foster Care Program Eligibility (EFC)

How Do I...?	Selections	Tips & Guidelines
<p>To create an EFC Program Eligibility page</p>	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Extended Foster Care (EFC) Program Eligibility Information group box, click Insert. • In the Extended Foster Care (EFC) Program Eligibility Information group box, edit the Date Applied and Effective/Enrolled Date fields if needed. • In the EFC Eligibility Questions group box, answer questions 6 and 7. Answer question 9 if appropriate. Answers to all other questions are derived by the system using existing FSFN data. • Click the Determine EFC Eligibility button. • Click Save and Close. 	<p><i>The Insert button is disabled if you do not have appropriate security or the last inserted EFC row is:</i></p> <ul style="list-style-type: none"> • <i>in pending status</i> • <i>on appeal</i> • <i>active (not terminated)</i> • <i>terminated with reason of deceased</i> <p><i>The Date Applied cannot be a future date or greater than the Effective/Enrolled Date.</i></p> <p><i>The Effective/Enrolled Date cannot be prior to young adult's 18th DOB or Date Applied.</i></p> <p><i>The questions must be answer according to the Effective/Enrolled Date if different from current date.</i></p> <p><i>The EFC Determination displays in the Extended Foster Care (EFC) Program Eligibility Information group box.</i></p> <p><i>The EFC Determination values are:</i></p> <ul style="list-style-type: none"> • <i>Pending (no determination, default)</i> • <i>Pending – Eligible (eligible, not finalized)</i> • <i>Pending – Ineligible (ineligible, not finalized)</i> • <i>Approved – Eligible (eligible, finalized)</i> • <i>Denied – Ineligible (ineligible, finalized)</i> • <i>Approved (Override) – Eligible (denied – ineligible was overridden with supervisory override)</i> • <i>On Appeal – (denied – ineligible is under appeal)</i>



Document Extended Foster Care Program Eligibility (EFC)

How Do I...?	Selections	Tips & Guidelines
To edit an existing EFC Program Eligibility page	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Extended Foster Care (EFC) Program Eligibility Information group box, click the Edit hyperlink in the appropriate row. • Modify as appropriate. • Click Save and Close. 	<p><i>If you have appropriate security, the Edit hyperlink is enabled if the EFC row is:</i></p> <ul style="list-style-type: none"> • <i>in pending status</i> • <i>on appeal</i> • <i>active (not terminated)</i> • <i>was Denied-Ineligible and is last row inserted</i>
To finalize an EFC Program Eligibility	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Extended Foster Care (EFC) Program Eligibility Information group box, click the Edit hyperlink in the appropriate row. • After answer the appropriate questions, click the Determine EFC Eligibility button. • If you are ready to finalize the determination, select the Check to Finalize EFC Eligibility Determination check box. • Click Save and Close. 	<p><i>The determination cannot be finalized if the Effective/Enrolled Date is a future date.</i></p> <p><i>The determination will be frozen after saving.</i></p> <p><i>The determination is Denied-Ineligible, you are required to complete the If ineligible, explain how notified of appeal process narrative and Date Notified of appeal process.</i></p>
To terminate an EFC Program Eligibility	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Extended Foster Care (EFC) Program Eligibility Information group box, click the Edit hyperlink in the appropriate row. • In the Terminate Reason drop down, select the appropriate reason. • In the Terminate Date, enter a date. • Click Save and Close. 	<p><i>The data will be frozen after saving.</i></p>



Document Postsecondary Education Services and Support (PESS)

How Do I...?	Selections	Tips & Guidelines
<p>To create an PESS Program Eligibility page</p>	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box, click Insert. • In the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box, edit the Date Applied and Effective/Enrolled Date fields if needed. • In the PESS Eligibility Questions group box, answer questions 6, 7, 8, 9, 10, 12 and 13. Answers to all other questions are derived by the system using existing FSFN data. • Click the Determine PESS Eligibility button. • Click Save and Close. 	<p><i>The Insert button is disabled if you do not have appropriate security or the last inserted PESS row is:</i></p> <ul style="list-style-type: none"> • <i>in pending status</i> • <i>on appeal</i> • <i>active (not terminated)</i> • <i>terminated with reason of deceased</i> <p><i>The Date Applied cannot be a future date or greater than the Effective/Enrolled Date.</i></p> <p><i>The Effective/Enrolled Date cannot be prior to young adult's 18th DOB or Date Applied.</i></p> <p><i>The questions must be answer according to the Effective/Enrolled Date if different from current date.</i></p> <p><i>The PESS Determination displays in the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box.</i></p> <p><i>The PESS Determination values are:</i></p> <ul style="list-style-type: none"> • <i>Pending (no determination, default)</i> • <i>Pending – Eligible (eligible, not finalized)</i> • <i>Pending – Ineligible (ineligible, not finalized)</i> • <i>Approved – Eligible (eligible, finalized)</i> • <i>Denied – Ineligible (ineligible, finalized)</i> • <i>Approved (Override) – Eligible (denied – ineligible was overridden with supervisory override)</i> • <i>On Appeal – (denied – ineligible is under appeal)</i>



Document Postsecondary Education Services and Support (PESS)

How Do I...?	Selections	Tips & Guidelines
<p>To edit an PESS Program Eligibility page</p>	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box, click the Edit hyperlink in the appropriate row. • Modify as appropriate. • Click Save and Close. 	<p><i>If you have appropriate security, the Edit hyperlink is enabled if the PESS row is:</i></p> <ul style="list-style-type: none"> • <i>in pending status</i> • <i>on appeal</i> • <i>active (not terminated)</i> • <i>was Denied-Ineligible and is last row inserted</i>
<p>To finalize an PESS Program Eligibility</p>	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box, click the Edit hyperlink in the appropriate row. • After answer the appropriate questions, click the Determine PESS Eligibility button. • If you are ready to finalize the determination, select the Check to Finalize PESS Eligibility Determination check box. • Click Save and Close. 	<p><i>The determination cannot be finalized if the Effective/Enrolled Date is a future date.</i></p> <p><i>The determination will be frozen after saving.</i></p> <p><i>The Renewal Date defaults to 12 months less one day beyond Effective/Enrolled Date or one day before young adult's 22nd DOB, whichever is lesser. You can edit the date but not beyond 12 months or the 22nd DOB.</i></p> <p><i>The determination is Denied-Ineligible, you are required to complete the If ineligible, explain how notified of appeal process narrative and Date Notified of appeal process.</i></p>



Document Postsecondary Education Services and Support (PESS)

How Do I...?	Selections	Tips & Guidelines
<p>To renew a PESS Program Eligibility</p>	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box, click the Renewal hyperlink in the appropriate row. • The Terminate Reason defaults to Renewal. • In the Terminate Date, enter a date. • Click Save and Close. • A new PESS Program Eligibility page displays with Type value of Renewal and the Applied Date and Effective/Enrolled Date default to the terminated date from the previous record. • Complete the page and finalize the determination as you would when creating a new record. 	<p><i>The data will be frozen after saving.</i></p> <p><i>The Effective/Enrolled Date defaults to the terminated date from the previous record and is not editable. This prevents gaps in service for renewals.</i></p>
<p>To terminate an PESS Program Eligibility</p>	<ul style="list-style-type: none"> • From the Independent Living page, click the Age 18-23 tab. • In the Postsecondary Education Services and Support (PESS) Program Eligibility Information group box, click the Edit hyperlink in the appropriate row. • In the Terminate Reason drop down, select the appropriate reason. • In the Terminate Date, enter a date. • Click Save and Close. 	<p><i>The data will be frozen after saving.</i></p>



Document Road to Independence/Transitional Support Services

How Do I...?	Selections	Tips & Guidelines
<p>Document Road to Independence/Transitional Support Services</p>	<ul style="list-style-type: none"> • On the Age 18-23 tab, in the Road to Independence/Transitional Support Services group box, click Insert. • In the Date Applied field, enter a date. • In the Program Type drop down, select the type of program: the Road to Independence or Transitional Support Services. • The selected Program Type determines the Type options. • Status indicates the status of the application. • Status Date documents date status of the application. • Date Enrolled/Effective: Date field the young adult is enrolled in the program or when services become effective. • Needs Assessment Completed: Date field when assessment was completed. • Original Requested Amount: Dollar amount originally requested for the youth in the program; based on most recent RTI/Transitional Service Type entered. • Authorized Amount: Dollar amount awarded to youth. • Duration: Options are 30, 60, or 90. • Termination Date: Date program/service is terminated. • Termination Reason: Options drop down selection of termination of program/services. Options are determined by Program 	<p><i>The Road to Independence/Transitional Support Services provides supporting fields to document status of request for services.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to display information.</i></p> <p><i>If Road-to-Independence is selected, the options are Initial, Change in Subsidy, Reinstatement, or Renewal. Effective 1/15/2014, only Change in Subsidy and Renewal are available.</i></p> <p><i>If Transitional Support Services is selected, the options are Initial, Reapplication, or Change in Subsidy. Effective 1/15/2014, only Change in Subsidy is available.</i></p> <p><i>Effective 1/15/2014, insert is only enabled if there is an active RTI or TSS row. RTI rows can be modified or inserted until 10/1/2018. TSS rows can be modified or inserted until 4/1/2014.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>



Document Aftercare Support Services		
How Do I...?	Selections	Tips & Guidelines
Document Aftercare Support Services	<ul style="list-style-type: none"> On the Age 18-23 tab, in the Aftercare Support Services group box, click Insert. In the Date field, enter a date to document request for services. From the Type drop down, select Cash Assistance Application or Request for Service. From the Status drop down, select an option. In the Status Date field, enter a date. In Original Requested Amount, enter an original dollar amount requested by the young adult for Cash Assistance. In the Authorized Amount, enter a dollar amount awarded to the young adult. 	<p><i>The Aftercare Support Services group box provides documentation for requests made.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to display information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>

Document in the Appeal Group Box		
How Do I...?	Selections	Tips & Guidelines
Document in the Appeal Group Box	<ul style="list-style-type: none"> On the Age 18-23 tab, in the Appeal group box, click Insert. In the Date Requested field, enter a date. From the Appeal Reason drop down, select a reason for filing the appeal. From the Final Decision drop down, select a status/determination for the appeal: Appeal Denied, Appeal Upheld, Continuance, Pending, Reset, or Withdrawn. In the Final Decision Date field, enter a date. If it is a second appeal to the district court, click the Yes radio button and enter description in the narrative box. 	<p><i>The Appeal group box provides documentation for dates, appeal reason, and final decision.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to display information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>



Upload Image (file) to the IL page

How Do I...?	Selections	Tips & Guidelines
<p>Upload an Image</p>	<ul style="list-style-type: none"> • After first successful save of Independent Living page, click Upload Image hyperlink in Actions List Box. • On Imaging page, enter Date Document Scanned in Image Details group box. • From Image Type drop down, select type. • Click Browse. • Locate and select file to upload from Windows Explorer page. • Click Open. • Selected file displays in File Name. • In Comments field, enter description (up to 500 characters). • Click Save. • Click Close. • Independent Living page displays and View Attached Images hyperlink displays in Actions List Box. 	<p><i>The Upload Image hyperlink only displays once the Independent Living page is saved successfully for the first time.</i></p> <p><i>You can upload multiple Images to a single Independent Living page.</i></p> <p><i>Each time the Upload Image hyperlink is clicked; a new Image is uploaded and attached to the Independent Living page.</i></p> <p><i>When an Image is uploaded to the Independent Living page, the Image Category field defaults to "Independent Living" and is disabled.</i></p> <p><i>If "Other" is selected for Image Type, additional description is required.</i></p> <p><i>Acceptable file formats: .bmp, .jpg, .jpeg, .rtf, .doc, .xls, and .pdf.</i></p> <p><i>File name must be less than 50 characters. File size restricted to 25 MB.</i></p> <p>Important: <i>Check information before saving. You cannot edit after save.</i></p>



View an Attached Image (file) from the IL page		
How Do I...?	Selections	Tips & Guidelines
View Attached Image	<ul style="list-style-type: none"> • If images are attached, View Attached Images hyperlink displays in Actions List Box. • Click View Attached Images hyperlink. • All images or files attached to the Independent Living page display on Image History page with a View hyperlink for each image or file. • Click applicable View hyperlink. • On Imaging page, click View hyperlink to open image or file. • Image or file displays in compatible application (e.g., Microsoft Word or Browser). 	<p><i>The View Attached Images hyperlink displays only after at least one (1) Imaging page has been created in association with the Independent Living page.</i></p> <p><i>Imaging page cannot be edited from View Attached Images page.</i></p>

Create an Independent Living Referral Form		
How Do I...?	Selections	Tips & Guidelines
Create an Independent Living Referral Form	<ul style="list-style-type: none"> • On the Desktop, select Case > Create Case Work. • From the Forms drop down, select Independent Living Referral. • Select the Case and Case Participant. • Click the Create button. • From the Forms page, select from the Options drop down, Independent Living Referral. • Click the Go button. • A Word document is generated. • Click Close and return to FSFN. • Click Save. • Click Close. • Refresh the Desktop. 	<p><i>An Independent Living Program Referral form can also be created.</i></p> <p><i>Once created and saved, the document be found on the Desktop by clicking the Forms icon.</i></p>



Create an Independent Living Referral Form

How Do I...?	Selections	Tips & Guidelines
Insert the Date of Independent Living Referral	<ul style="list-style-type: none">• In the Date of Independent Living Referral group box, click Insert• Enter today's date.• From the Type drop down, select Initial or Updated.	<p><i>The Date of Independent Living Referral group box allows the user to document the youth's referral for Independent Living services.</i></p> <p><i>Note: The Insert button creates an additional set of fields. This can be used to document continuing progress for the participant and maintain a history.</i></p> <p><i>Use the inside scroll bar to display information.</i></p> <p><i>The Delete hyperlink removes the row.</i></p>

