



A person who knowingly or willfully makes public or discloses to any unauthorized person any confidential information contained in the central abuse hotline is subject to the penalty provisions of s. 39.205.

CRM INTAKE REPORT WITH REPORTER NARRATIVE

Intake Name		Intake Number		County
Date and Time Intake Received	Program Type	Investigative Sub-Type	Provider Name	
Call Record Number	Worker Safety Concerns <input type="checkbox"/> Yes <input type="checkbox"/> No		Law Enforcement Notified <input type="checkbox"/> Yes <input type="checkbox"/> No	
Response Time	Name - Worker	Name - Supervisor		

I. Family Information

Name - Family		Telephone Number - Home		
Address - Street		Unit Designator	City	State Zip Code
Primary Language:	Interpreter Needed: <input type="checkbox"/> Yes <input type="checkbox"/> No			
Directions to House				

A. Participants

Name	ID Number	Role	Gender	DOB
Est. Age	Ethnicity	Race	Disability <input type="checkbox"/> Yes <input type="checkbox"/> No	
Hearing Impaired: <input type="checkbox"/> Yes <input type="checkbox"/> No		24 Access <input type="checkbox"/> Yes <input type="checkbox"/> No		
Device Needed:				
Name	ID Number	Role	Gender	DOB
Est. Age	Ethnicity	Race	Disability <input type="checkbox"/> Yes <input type="checkbox"/> No	
Hearing Impaired: <input type="checkbox"/> Yes <input type="checkbox"/> No		24 Access <input type="checkbox"/> Yes <input type="checkbox"/> No		
Device Needed:				

AP = Alleged Perpetrator PC = Parent/Caregiver
 CH = Child In Home RN = Report Name
 HM = Household Member SO = Significant Other
 NM = Non-Household Member V = Victim

B. Address and Phone Information

Name	Type	Address	Telephone Number
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C. Relationships

Subject	Relationship	Subject
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D. Alleged Maltreatment

Alleged Victim	Maltreatment Code
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E. Location of Incident

Address - Street	Apt.	City	State	Zip Code
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- Comment [AJ1]: Mapped from the CRM ...
- Comment [AJ2]: Mapped from the CRM ...
- Comment [AJ3]: Mapped from the CRM ...
- Comment [AJ5]: Mapped from the CRM ...
- Comment [AJ6]: Mapped from the CRM ...
- Comment [AJ7]: Mapped from the CRM ...
- Comment [AJ4]: Mapped from the CRM ...
- Comment [lw8]: Mapped from the CRM ...
- Comment [AJ9]: Mapped from the CRM ...
- Comment [AJ10]: Mapped from the CRM ...
- Comment [AJ11]: Mapped from the CRM ...
- Comment [AJ12]: Mapped from the CRM ...
- Comment [AJ13]: Mapped from the CRM ...
- Comment [AJ14]: Mapped from the CRM ...
- Comment [AJ15]: Mapped from the CRM ...
- Comment [AJ16]: Mapped from the CRM ...
- Comment [AJ17]: Mapped from the CRM ...
- Comment [AJ18]: Mapped from the CRM ...
- Comment [AJ19]: Mapped from the CRM ...
- Comment [AJ20]: Mapped from the CRM ...
- Comment [AJ21]: Mapped from the CRM ...
- Comment [AJ22]: Mapped from the CRM ...
- Comment [AJ23]: Mapped from the CRM ...
- Comment [AJ24]: The system will pre-fill the ...
- Comment [AJ25]: This will pre-fill SSN from ...
- Comment [AJ26]: Mapped from the CRM ...
- Comment [AJ27]: Mapped from the CRM ...
- Comment [AJ28]: Mapped from the CRM ...
- Comment [AJ29]: Mapped from the CRM ...
- Comment [AJ30]: Mapped from the CRM ...
- Comment [AJ31]: The system will pre-fill the ...
- Comment [AB32]: This will now pre-filled ...
- Comment [AJ33]: Mapped from the CRM ...
- Comment [lw34]: The system will pre-fill the ...
- Comment [lw35]: Mapped from the CRM ...
- Comment [lw36]: Mapped from the CRM ...
- Comment [AJ37]: The following fields shall ...
- Comment [AJ38]: Mapped from the CRM ...
- Comment [AJ39]: Mapped from the CRM ...
- Comment [AJ40]: Mapped from the CRM ...
- Comment [AJ41]: Mapped from the CRM ...
- Comment [AJ42]: The following 3 fields are ...
- Comment [AJ43]: Mapped from the CRM ...
- Comment [AJ44]: Mapped from the CRM ...
- Comment [AJ45]: Mapped from the CRM ...
- Comment [AJ46]: The following 2 fields are ...
- Comment [AJ47]: Mapped from the CRM ...
- Comment [AJ48]: Mapped from the CRM ...
- Comment [AJ49]: The following 8 fields will ...
- Comment [AJ50]: Mapped from the CRM ...
- Comment [AJ51]: Mapped from the CRM ...
- Comment [AJ52]: Mapped from the CRM ...



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Telephone Number – Home	Telephone Number – Work	Telephone Number - Cell
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II. Narratives

A. Allegation Narrative

a. Provider Detail

B. Narrative for Worker Safety Concerns

III. Agency Response

A. Recommendation

System Screening Recommendation	Counselor Screening Recommendation	Counselor Screening Reason
Counselor Name	Counselor Screening Date/Time	
Reason for Override		
System Response Priority Recommendation	Counselor Response Priority Recommendation	Date/Time Decision Made

V. Maltreatment Questions

Comment [AJ55]: Mapped from the CRM Interface the system will pre-fill the 'Telephone Number - Home' from the 'Phone' field in the staging table.

Comment [AJ56]: Mapped from the CRM Interface the system will pre-fill the 'Telephone Number - Work' from the 'Work Phone' and associated 'Ext.' fields in the staging table.

Comment [AJ57]: Mapped from the CRM Interface the system will pre-fill the 'Telephone Number - Cell' from the 'Cell Phone' field in the staging table.

Comment [AJ58]: Mapped from the CRM Interface the system will pre-fill the 'Allegation Narrative' from the text field within the 'Allegation Narrative' in the staging table.

Comment [lw59]: Mapped from the CRM Interface the system will pre-fill the 'Provider Detail' from the 'Provider Detail' text box in the staging table.

Comment [AJ60]: Mapped from the CRM Interface the system will pre-fill the 'Narrative for Worker Safety Concerns' from the 'Narrative for Worker Safety Concerns' text field, in the staging table.

Comment [AJ61]: The following 10 fields will all pre-fill from the 'Recommendation' group box, on the 'Decision' tab.

Comment [lw62]: Mapped from the CRM Interface the system will pre-fill the 'System Screening Recommendation' from the 'System Screening Recommendation' field in the staging table.

Comment [lw63]: Mapped from the CRM Interface the system will pre-fill the 'Counselor Screening Recommendation' from the 'Counselor Screening Recommendation' field in the staging table.

Comment [AJ64]: Mapped from the CRM Interface the system will pre-fill the 'Counselor Screening Reason' from the 'Counselor Screening Reason' field in the staging table.

Comment [lw65]: Mapped from the CRM Interface the system will pre-fill the 'Counselor Name' from the 'Counselor Name' field in the staging table.

Comment [lw66]: Mapped from the CRM Interface the system will pre-fill the 'Counselor Screening Date/Time' from the 'Counseling Screening Date/Time' field in the staging table.

Comment [lw67]: Mapped from the CRM Interface the system will pre-fill the 'Reason for Override' from the 'Reason for Override' field in the staging table.

Comment [lw68]: Mapped from the CRM Interface the system will pre-fill the 'System Response Priority Recommendation' from the 'System Response Priority Recommendation' field in the staging table.

Comment [lw69]: Mapped from the CRM Interface the system will pre-fill the 'Counselor Response Priority Recommendation' from the 'Counselor Response Priority Recommendation' field in the staging table.

Comment [lw70]: Mapped from the CRM Interface the system will pre-fill the 'Date/Time Decision Made' from the 'Date/Time Decision Made' field in the staging table.

Comment [LLM71]: Mapped from the CRM Interface the system will pre-fill the 'Maltreatment Questions' from the 'Maltreatment Questions' field in the staging table.



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REPORTER NARRATIVE

Name – Worker			
Name – Reporter		Reporter Type	
Badge Number		Ca Number	
Reporter Caller ID	Reporter Requests Contact <input type="checkbox"/> Yes <input type="checkbox"/> No	Report Method	
Home Phone	Work Phone	Other Phone	
Email Address		Language	
Reporter Narrative			
Source Information			
Background Summary			

Comment [AJ72]: Mapped from the CRM Interface the system will pre-fill the 'Name – Worker' from the 'Worker' field in the staging table.

Comment [AJ73]: Mapped from the CRM Interface the system will pre-fill the 'Name – Reporter' from the 'Last Name,' 'Suffix,' 'First Name,' and 'Middle Name' fields, in the staging table.

Comment [AJ74]: Mapped from the CRM Interface the system will pre-fill the 'Reporter Type' from the 'Reporter Type' in the staging table.

Comment [lw75]: Mapped from the CRM Interface the system will pre-fill the 'Badge Number' from the 'Badge Number' field, in the staging table.

Comment [lw76]: Mapped from the CRM Interface the system will pre-fill the 'Case Number' from the 'Case Number' field, in the staging table.

Comment [AJ77]: Mapped from the CRM Interface the system will pre-fill the 'Reporter Caller ID' from the 'Reporter Caller ID' field, in the staging table. If the 'Caller ID N/A' checkbox, in the staging table is checked, the system will pre-fill 'N/A' in the 'Reporter Caller ID' field.

Comment [AJ78]: Mapped from the CRM Interface the system will pre-fill 'Reporter Requests Contact' based on the 'Reporter Requests Contact' checkbox, in the staging table. If the 'Reporter Requests Contact' checkbox is checked, the system will pre-fill an 'X' in the 'Yes' checkbox. If the 'Reporter Requests Contact' checkbox is not checked, the system will pre-fill an 'X' in the 'No' checkbox.

Comment [AJ79]: Mapped from the CRM Interface the system will pre-fill the 'Report Method' from the 'Report Method' field in the staging table.

Comment [AJ80]: Mapped from the CRM Interface the system will pre-fill the 'Home Phone' from the 'Home Phone' field, in the staging table.

Comment [AJ81]: Mapped from the CRM Interface the system will pre-fill the 'Work Phone' from the 'Work Phone' field, in the staging table.

Comment [AJ82]: Mapped from the CRM Interface the system will pre-fill the 'Other Phone' from the 'Other Phone' field, in the staging table.

Comment [lw83]: Mapped from the CRM Interface the system will pre-fill the 'Email Address' from the 'Email Address' field, in the staging table.

Comment [lw84]: Mapped from the CRM Interface the system will pre-fill the 'Language' from the 'Language field in the staging table.

Comment [AJ85]: Mapped from the CRM Interface the system will pre-fill the 'Reporter ...

Comment [AJ86]: Mapped from the CRM Interface the system will pre-fill the 'Source ...

Comment [lw87]: Mapped from the CRM Interface the system will pre-fill the 'Background ...